

VACANCY

Position : IT Helpdesk Specialists (Japanese Speaking)

(3 positions)

ON Semiconductor Malaysia Sdn Bhd

Location : Selangor - BANDAR UTAMA, PETALING JAYA

Job Description:

- Respond to requests for technical assistance in person, via phone, electronically
- Diagnose and resolve technical hardware and software issues
- Research questions using available information resources
- Advise user on appropriate action
- Follow standard help desk procedures
- Log all help desk interactions
- Escalate problems to appropriate resource
- Identify and escalate situations requiring urgent attention
- Track and route problems and requests and document resolutions
- Prepare activity reports
- Stay current with system information, changes and updates
- Working with customers/employees to identify computer problems and advising on the solution
- Logging and keeping records of customer/employee queries

Job Requirements:

- Candidate must possess at least a Bachelor's Degree in any field preferably in Engineering (Electrical/Electronic), Science & Technology or equivalent.
- Required language(s): English/Malay/Chinese & **Japanese**
- At least 3 year(s) of working experience in the related field.
- Applicants must be willing to work in PETALING JAYA.
- Full-Time position (Permanent)
- Training will be provided
- Remuneration will be commensurate with experience

Interested, kindly send your resume to R13553@onsemi.com or you may also contact Nik Kamal at 03-77114800 should you need further information.





About the Company

ON Semiconductor (Nasdaq: ON) is a leading provider of power efficient semiconductor solutions to customers in the power supply, automotive, communications, computer, consumer, medical, wireless, mobile phone, industrial and military/ aerospace markets. The company's broad portfolio includes power, analog, DSP, mixed-signal, advance logic, clock management and standard component devices.

ON Semiconductor (Nasdaq: ON) is driving innovation in energy efficient electronics, empowering design engineers to reduce global energy use. The company offers a comprehensive portfolio of energy efficient power and signal management, logic, discrete and custom solutions to help customers solve their unique design challenges in automotive, communications, computing, consumer, industrial, LED lighting, medical, military/aerospace and power supply applications. ON Semiconductor operates a responsive, reliable, world-class supply chain and quality program, and a network of manufacturing facilities, sales offices and design centers in key markets throughout North America, Europe, and the Asia Pacific regions.

Global Operations

While the company's corporate headquarters are located in Phoenix, Arizona, U.S., it operates a worldwide network of manufacturing facilities, sales offices and design centers in key markets throughout North America, the Asia Pacific regions, Europe and the Middle East.

Global corporate headquarters are in Phoenix, Arizona. The company operates a network of manufacturing facilities, sales offices, and design centers in key markets throughout North America, Europe, and the Asia Pacific regions.

Our Vision

Be the Best ON Semiconductor Assembly/Test Operation, the Most Responsible Corporate Citizen and the Employer of Choice in the Region.

